



DATE: August 2015
TO: Micro Bird Distributors
SUBJECT: Recall # 15-060-BUC/NHTSA
FROM: Catherine Nadeau, Regulations and Standards Technician, Micro Bird Inc.

This notice is sent to you in accordance with the requirements of the *National Highway Traffic Safety Act*.

Micro Bird has determined that a defect has occurred on certain GM and Ford, model G5 commercial buses manufactured between 2013/03/25 and 2015/05/01 equipped with a battery box in the side skin. Our records show that you own the vehicle(s) with the vehicle's identification number shown on the list.

What is the safety issue?

The battery feeder stud attached to the positive cable in the battery box are prematurely corroded which may cause a bad connection, short circuit and risk of fire is possible. Bolts designed to support the battery box compartment may be missing. As a result the battery box may come off and cause incident. *Due to the serious injuries that this situation may cause, we ask for the reparation to be done in forty-five (45) days following the reception of this notice.*

What we are asking you to do...

Inspect your vehicle, order your recall kit, replace all corroded components and add bolts. Then return the reply sheet to Micro Bird. This will enable us to update our files and send you a reimbursement check for labor.

Please send it back to Micro Bird Inc. by fax at 819 475-9633 or by email at natalie.reason@microbird.com.

How long will it take?

The expected out of service time necessary to affect inspection and repair is one hour maximum and three (3.00\$) dollars for workshop supplies as sealer, rustproofing and grease, per vehicle.

If you require any further assistance, please call our after-sale service at 1-819-477-2012 pextension 364 for Natalie Reason. **Please have your vehicle identification number ready for our representative when you call.**

We apologize for any inconvenience this action may have caused and we thank you for your cooperation.

Best regards,

Catherine Nadeau
Regulations and Standards Technician